

Edward J. Stasheff

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SUMMARY: Technical contractor with experience in network and hardware support, web design & scripting, digital graphics, video & audio production, and IT instruction.

WORK EXPERIENCE

SharePoint Designer **Proctor & Gamble via Adecco, Mason, OH** **01/10-present**

- Designed and built SharePoint websites and databases for sections, departments, and teams
- Provided support for the SharePoint sites and pages.
- Maintained user permissions for various sites, pages, and libraries.

Graduate Assistant **Illinois State University History Dept., Normal, IL** **08/06 - 05/07**

- Designed & wrote lesson plans, lectures, assessments, and grading rubrics
- Maintained grade & attendance records and class website in WebCT
- Assisted professors with grading essay tests and term papers

Lead Technician **Pavlov Media, Champaign, IL** **01/05 – 08/06**

- Supervised 3rd shift Call Center staff: trained employees, managed site outages, took supervisor calls
- Resolved wired & wireless network problems including internet & email connectivity, speed, & security

IT Support **W. Newell / Supervalu, Urbana, IL** **01/06 – 05/06**

- Imaged, installed, and provided support for office software, PCs, thin clients, printers, and IP phones
- Mapped entire warehouse wireless network and rolled out OS upgrade on all forklift computers

Application Support Team **Spherion @ Amdocs, Champaign, IL** **06/04 – 11/05**

- Created daily schedule for SQL scripts to update oracle databases
- Monitored SQL script logs to determine if any rows failed to update, which ones, and why

Data Security Administrator **Spherion @ State Farm Insurance, Bloomington, IL** **03/00 – 05/04**

- Took network security problem calls and tickets, researched the issues and resolved the problems
- Created/maintained user access to hundreds of servers across eight platforms, including Unix, HP3000 (MPE/IX), SFNet (LDAP), and FileNet
- Trained new administrators and wrote instruction documents for all platforms and applications in our unit

EDUCATION

- Bachelor of Science, Illinois State University, 1998 (University Honors Scholar)
- Master of Science, Illinois State University, 2007
- Certificate in Computer Programming, Heartland College, 2003
- Certificate in Web Development, Heartland College, 2005

CERTIFICATIONS

- CompTIA A+ Certified
- CompTIA Network + Certified

OPERATING SYSTEMS

- Microsoft Windows family
- Mac OSX
- Unix (HP-UX and AIX)
- MPE/IX (for HP3000)

PROGRAMMING LANGUAGES

- HTML
- CSS
- JavaScript
- VBScript
- SQL
- ASP
- ActionScript
- C

SOFTWARE

- MS Office
- SharePoint
- Designer
- E-Publishing
- Photoshop
- GIMP
- Audacity
- Camtasia
- Dreamweaver
- FrontPage
- Flash
- Norton Ghost
- MS Outlook
- Lotus Notes
- ServiceDesk
- FileNet Pro